Multi-Factor Authentication Guide

The online security of our member's online banking is of the utmost importance to Vermilion Credit Union. Effective October 15th, enhanced security features will be implemented into the digital banking platform.

How do I register for Multi-Factor Authentication (MFA)?

1. Login to digital banking – enter your username and password (now on the same screen)
2. Select one of the following options for MFA:
   a. Push notification
   b. Text message
   c. Voice call
   d. Web Authentication
3. Click Continue

About the MFA notification methods:

Push Notification

1. Use the camera on your mobile device to scan the QR code
2. Accept the push notification sent to the mobile device
3. Push notification is registered as the preferred MFA method

Text Message

1. Enter the authentication code (6 digits) that has been sent to the mobile device using text message
2. Click Continue

*If the OTP is not entered within 10 minutes, it will expire, and another code needs to be requested

Voice Call

1. Select the phone number that receives the voice call
2. Click continue
3. Enter the authentication code received from the voice call
4. Click continue

Web Authentication (Webauth)

1. Accept the Webauth setup and allow the native process to run (biometric or passkey QR code)
2. Click continue