



A Message To Our Members Regarding COVID-19:

We know each and every member of our community is feeling anxious and unsettled given the turmoil that surrounds us at this time. The health and well-being of our members, employees, and communities is our primary focus during the COVID-19 outbreak.

We understand that now more than ever, our members need us for advice and support. Our staff is committed to delivering the products and services you rely on to provide financial security and peace of mind. Any changes to service will be shared on our social media, website, and posted in the branches.

We are here to help you, our valued members; personal, business, and agricultural, you all matter to us. We will work together to provide options and solutions to help you through your own unique financial circumstances.

You can count on us, even from a distance

In compliance with current government recommendations, we ask you to limit visits to the branches, using walk-in services only when strictly necessary and only for transactions or information not available by digital services to you. If you are not already banking with us digitally, we want to remind you of our outstanding digital services that give you the ability to bank from home 24/7.

Mobile app: You can download our mobile app by searching "Vermilion Credit Union" on the [App Store](#) and [Google Play](#). You can check your balance, transfer funds, deposit cheques, and more.

Online banking: If you would rather bank using your computer, our online banking platform offers many of the same convenient services as our app. Visit our website, and click on the "[Online Banking](#)" tab.

Remote deposit capture: You can easily deposit cheques using our app, in a snap.

Pay bills: You can pay bills online using online banking or our mobile app. You can also arrange for pre-authorized bill payments where your bills are paid automatically for you each month.

ATM: Our ATMs will remain open, and we have increased the frequency and depth of our cleaning and sanitizing of the ATMs.

Contact Us: For members who do not currently have access to online or mobile banking, or if you have any additional questions please call the Vermilion Credit Union at 780-853-2822 or 780-763-6455 in Mannville. You can also reach us by each out by email at vermilion@alberta-cu.com

Fraud and COVID-19: Fraudsters are exploiting the spread of COVID-19, facilitating various types of fraud and cybercrime. We encourage everyone to be extra diligent when receiving emails and texts with messages claiming to be from their financial institutions. If you have any questions or doubts about an email or text claiming to be from the Vermilion Credit Union, please contact us at 780-853-2822.

Thank you for your continued trust in the Vermilion Credit Union.